

### **c) Focus Group Discussion Guideline**

#### **I. Behavior related to water/solid waste and sanitation**

1. What is the current situation of wastewater/solid waste treatment in your living place? Is there any sewerage system for wastewater collection and treatment in your place?
2. Is there any enterprise/manufacture in your place?
3. How is wastewater/solid waste treated? Is your daily life affected by this wastewater/solid waste treatment? (health, transport, daily activities, business etc)
4. How is the environmental situation in your living place?
5. How are sanitation services provided?
6. What is the operation cost of sanitation services?
7. How do you think of wastewater fee payment? (the necessity; rate of wastewater fee, collection procedure: who and time to collect wastewater fee)
8. How do you think of the current situation of public green trees and public lighting system?

#### **II. Public communication**

1. What are public communication activities related to wastewater/solid waste treatment and environmental sanitation carried out in your area?
2. What are methods/means of public communication used? Who takes responsibility for public communication?
3. What is the effect of this public information to wastewater/solid waste treatment and environmental sanitation?
4. What kind of communication is suitable for you family and your neighborhood conditions (in terms of information content and method of communication)?
5. What method of communication do you think that suitable for your and family and neighborhood conditions?
6. What is the role of communities in environmental sanitation communication? (focusing on how to encourage people not to discharge waste into canals and sewers)

#### **III. Improvements**

1. What is the most important issue to be improved?
  - Improvement and development of water supply system
  - Wastewater treatment area
  - Improvement and establishment of solid waste collection services
  - Other structures (if any).
2. Why do you think this is the most important issue?
3. How is your opinion of existing wastewater treatment and environmental sanitation?
4. What is your recommendation/proposal for situation improvement?
5. What are solutions of community contribution to wastewater treatment and environment sanitation improvement?

***Thank you very much for your answering!***